

BLUE ARROW BAGGAGE SERVICES

Dear Customer,

Thank you for choosing Blue Arrow Baggage Services for your shipping. Please read the following information carefully and if you have any questions please call us at 647 847 3187.

PLEASE NOTE Airlines and Shipping companies do not guarantee specific arrival dates or times. As such we are not liable for delays. If your shipment is URGENT or time sensitive we can offer you a COURIER service at a different price, but even this service does not guarantee delivery of the shipment within a specified time. The International IATA conditions of carriage will apply and these can be found on the reverse side of the printed Airway Bill or provided to you on request.

Our "To Door" service will transport your shipment from point of acceptance to the destination address specified by you on the Baggage services form.

The quote includes charges at destination billed by the carrier and the cost of custom clearing your shipment through the customs at the destination airport. Also included is the cost to deliver your shipment to the destination specified. Not included is the cost of "Duties and Taxes" if any.

Each door to Door shipment can weigh a maximum of 20 kgs and can contain goods valued at a maximum of \$350. Only one box or small size suitcase is allowed per shipment.

Your packing slip should have a DETAILED LISTING of the goods that are packed on the carton /suitcase and should list the values of the individual items with a total value when there are more than one items.

It is illegal to send certain items by Air freight- in case of doubt, please speak to our representative.

We do not guarantee that Customs at destination will accept values stated by you. Should there be any duties or taxes levied by Customs at destination the same will first be collected from you or the consignee prior to delivery of the consignment.

We do not provide insurance coverage for loss/ damage / delay of your shipment. We can arrange insurance for you and the approximate cost is based on 5% of your declared value , based on a minimum of \$75 per shipment.

All freight is subject to current security procedures, which may include X – Ray and a physical search of the items to ensure the packing slip reflects exactly the contents of the box / suitcase. DO NOT put cash or valuables in your shipment. If the freight is locked a duplicate key must be deposited with us for a security check if required.

You will need to provide us with one piece of government issued photo ID when handing over your shipment. This may include a valid drivers license OR a passport copy.

Please call us if you should have any further questions 647 847 3187

I have read and understood the contents of this letter and agree to the guidelines specified above.

Signature_____

Name:_____

Date:_____

SHIPPER NAME:		CONSIGNEE NAME		
SHIPPER ADDRESS		CONSIGNEE ADDRESS		
MAWB NO		HAWB NO:		
SR NO	DESCRIPTION OF GOODS	No of Pcs	Value	Total Value

I CERTIFY THAT THIS SHIPMENT DOES NOT CONTAIN ANY DANGEROUS GOODS AS PER IATA TRANSPORT REGULATIONS SUCH AS EXPLOSIVES, COMPRESSED GASES, OXIDIZING SUBSTANCES ORGANIC PEROXIDES CORROSIVES, FLAMMABLE LIQUIDS AND / OR SOLIDS, FIRE ARMS, RADIO ACTIVE MATERIALS, POISONOUS (TOXIC) , INFECTIOUS SUBSTANCES AND DRY ICE OR SUBSTANCES THAT ARE CONSIDERED HAZARDOUS OR ITEMS PROHIBITED BY THE FOOD AND DRUG ACT OF BY THE FOOD AND DRUG ACT OF CANADA OR ITMES PROHIBITED BY THE CONTROLLED DRUGS AND SUBSTANCES ACT OF CANADA.

Name: _____ Signature _____